

## UNDER CONSTRUCTION



### We are currently undergoing construction on our website

We recently announced the new Benefit Marketing Solutions LLC platform for Consumer Directed Health (CDH) account services and products. With the introduction of our new platform, we will be updating our technology and some product features available on our website. Our new solution will provide you with even greater capabilities and deeper security. New capabilities that you will be able to utilize include easy-to-use, secure self-service portals with online forms, robust reports, increased substantiation with our new prepaid benefits card and best in class mobile applications.

We are excited to launch this exciting new platform to help you more efficiently administer your healthcare accounts! We appreciate your patience as we work to upgrade our website and user experience.

### Please see list of key dates below:

- **September 7, 2021** - After Tuesday, 9/7/2021, BMS can no longer enter changes (address changes, email, etc.) in the current processing system. Any changes that need to be processed before 10/1 must

be submitted to BMS no later than Friday, 9/2021. Changes received after that time will be held for processing until the first week of October 2021.

- **September 15, 2021** – on Wednesday, 9/15/2021, all BMS TakeCare Flex Benefits cards will be disabled beginning at 6:00 PM EST. This will begin an approximately three-week blackout period where you will not be able to access your FSA, HRA, HSA, and/ or Commuter funds via a spending card. You can still submit manual claims no issues.

- **September 17, 2021** – Friday, 9/17/2021, will be the final day that you can submit manual claims for reimbursement (until October 1st). This will begin an approximately two-week blackout period where you will not be able to access your FSA, HRA, HSA, and/ or Commuter funds with BMS online. NOTE: You will be able to file reimbursement for any expenses you may incur between 9/13/21 and when you are able to begin using your new Wex Health/ BMS Prepaid Visa® Spending card on or around October 1, 2021.

## WHAT CAN YOU DO?

Please be patient! As with any transition, there are unavoidable blackout periods to allow for the system upgrade. Our job at BMS is to make this as easy and painless as possible!

During the blackout periods listed, you may still file reimbursement claims with our office. BMS will simply hold for entry under the new system after 10/1/21 and you'll receive your reimbursement at that time.

We are excited to launch this exciting new platform to help you more efficiently manage your account(s) with BMS LLC!



**Benefit Marketing Solutions LLC**

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**Participant Questions? [claims@bmsllc.net](mailto:claims@bmsllc.net)**

**Main Website - [www.bmsllc.net](http://www.bmsllc.net)**